

Beaumont

Connecting Your Mobile Device to Citrix

System Requirements

This Tech Tip is intended for Beaumont users running:

- Apple iOS (10.0 +)
- Google Android (7.0+)
- Microsoft Windows 10 Mobile or Windows 10 S

Download Citrix Receiver

Starting a Citrix app on a mobile device requires using the Citrix Receiver app. There are two ways to install Citrix Receiver on a mobile device.

Method 1:

On an **iOS** device, open the App Store and search for “Citrix Receiver”.

On an **Android** device, open Google Play and search for “Citrix Receiver”.

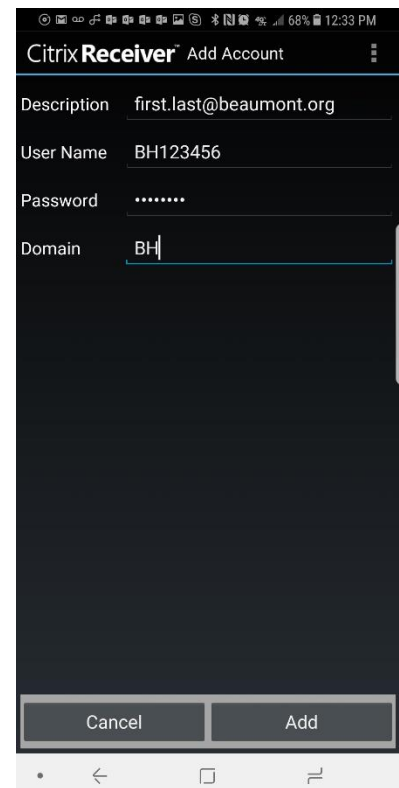
On a **Windows** device, open the Windows Store and search for “Citrix Receiver”.

Method 2:

On the device, open a web browser, and go to receiver.citrix.com. Click on the blue Download button. This will navigate you directly to Receiver’s app page.

Set Up your Account

1. Open Citrix Receiver and tap “Add Account”
2. Enter your **@beaumont.org** email address into the Address field
3. Tap **OK**.
4. Logon using your Beaumont credentials.
 - a. **Username:** Use your Beaumont PC login (123456, DR0001, LastnameF, BH123456)
 - b. **Password:** Use your Beaumont computer/email password
 - c. **Domain:** Use **BH**.
5. All of your favorites from the desktop bhapps website should be available (below).



NOTE: This document is for accessing Beaumont Apps from a mobile device. For instructions on accessing bhapps.beaumont.org on a Beaumont-owned workstation or personal computer, refer to those appropriate documents.



Further Help

Contact the Beaumont Health Service Desk:

- By telephone, toll-free at [\(888\) 481-2448](tel:8884812448).
- Online, using the [self-service portal](#).

